

PRIVACY NOTICE

1. Introduction

This privacy notice (the "**Privacy Notice**"), together with the [User Agreement and Terms and Conditions](#) (the "**Agreement**"), available on the Voi website www.voi.com, describes how Voi Technology AB, a company registered in Sweden with company number 559160-2999 and with its registered office at Sveavägen 56E, 111 34 Stockholm, Sweden ("**Voi**", "**We**", "**Our**"), as a data controller, process its customer's ("**You**" in any form, "**Account Holder**") personal data when using the Services, as defined in the Agreement. Unless otherwise stated in this Privacy Notice, the definitions used herein will have the same meaning as in the Agreement.

In section 3.2 of this Privacy Notice, We describe Our processing of the personal data of ("**Guest Users**") and users of passengers who use the passenger seat of an unlocked vehicle equipped with a passenger seat ("**Passengers**"). In section 3.3 of this Privacy Notice, We also describe Our processing of the personal data of passers-by (who may or may not be Our customers) in the recording area of an unlocked vehicle equipped with a camera device ("**Passers-by**").

The Privacy Notice is intended to comply with our obligations to provide you with information about our processing of your personal information under applicable privacy laws. It explains how We collect, use and share personal information in Our business activities.

Questions regarding this Privacy Notice and Voi's processing of Your personal data can be sent to support@voi.com or to Voi's Data Protection Officer:

Voi Technology AB

Data Protection Officer: Thomas Murphy

Email: dpo@voi.com

Address: Sveavägen 56E, 111 34 Stockholm, Sweden

2. Categories of Personal Data

The categories and specific personal data Voi collects depend on how you interact with Our services. Voi collects data:

1. Provided by users to Voi;
2. Provided by third parties to Voi (e.g. in the event of a third-party insurance claim);
3. Created during the use of Our services.

Categories of Personal Data	Examples of Data Include:
(i) App, online and device data	App and online usage data, app version, cookies settings, device location, download data, IP address, operating system, user preferences (excluding marketing preferences).
(ii) Account data	Account ID, activity score, blocked status, credits, email address (users), identity verification status, phone number (users), referrals (users), Voi4Discounts , Voi Traffic School completion.
(iii) Contact data	Email address (non-users), phone number (non-users).
(iv) Communication data	Emails, live chat conversations, phone call recordings.
(v) Feedback data	End ride feedback, end ride comments, survey data.
(vi) Health data	Incident data, injury type, injury location.
(vii) Identity data	Age, address, ID number, ID photo, name, sex/gender.
(iix) Location data	Country, city.
(ix) Marketing data	Marketing communications, marketing preferences, marketing profiles.
(x) Payment data	Bank details, card details, debt, discounts, payment method, Voi pass details, payment details.
(xi) Photo data	CCTV/surveillance footage, end-ride parking images, selfies, ride images without audio from unlocked vehicles equipped with a camera device.
(xii) Ride data	Navigation destination data, Ride ID, ride location, vehicle ridden, vehicle sensor data, parking data, ride date/time, ride purpose, ride payment method, reaction test score.

3. Processing Activities

We anonymise or aggregate personal data where possible. We may pseudonymise personal data where anonymisation or aggregation is not possible

The categories and specific personal data Voi uses for each processing purpose depend on the data available to Voi and the specific processing activity. Some categories of data and processing activities may only be processed in certain markets.

You may withdraw Your consent at any time when the processing of Your personal data is based on Your consent. You can do this by contacting Us via any available Support channels. You can withdraw Your consent to receiving marketing communications directly in the marketing message.

3.1. Processing Activities Related to Account Holders

a) For the purposes of entering into, fulfilling and administering our contractual relationship

Examples of processing activities	Creating an account, collecting marketing and in-app permissions, adding payment methods, starting and ending a ride, optional ride services.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • App, online and device data • Account data • Location data • Payment data
Lawful basis	Our lawful basis for the processing of your personal data for this purpose is to fulfil our contractual obligations with You (Article 6(1)(b) GDPR).

b) For the purposes of verifying and authenticating Your identity

Examples of processing activities	Verifying and authenticating Your identity, verifying Your age, verifying that Your driver's license or other identity document is valid.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • Identity data (including biometric data when you submit a selfie) • Photo data
Lawful basis	<p>Our Lawful basis for the processing of your personal data for these purposes is Your consent (Article 6(1)(a) GDPR) and (Article 9(2)(a) GDPR) when automated means are used to compare facial scan data extracted from the photo in Your driver's license/other identity document to the facial scan data extracted from the selfie photo which You have submitted for the purposes of verifying and authenticating Your identity. Your consent is obtained in the Voi App prior to any facial scanning.</p> <p>Our Lawful basis for the processing of your personal data for these purposes is Our legitimate interests (Article 6(1)(f) GDPR) to verify and authenticate Your identity when means other than automated decision-making are used.</p> <p>This automated processing is unlikely to have a negative impact on You. The verification process is typically faster when automated means are used. Where verification via automated means fails, You may be able to reattempt the process or complete verification using means other than automated decision-making.</p>

c) For the purposes of corresponding with You in relation to the Services and providing and developing Our support services.

Examples of processing activities	Providing customer support correspondence, including about complaints, accident reports, important updates to our Service and Your compliance with Our User Agreement.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • Account data • Contact data • Communication data • Feedback data • Location data • Payment data • Photo data • Ride data
Lawful basis	Our lawful basis for the processing of your personal data for this purpose is Our legitimate interests to correspond with You in relation to the Services and provide and develop Our support services (Article 6(1)(f) GDPR), or where processing is necessary for the establishment, exercise or defence of legal claims (Article 9(2)(f) GDPR) or a legal obligation (Article 6(1)(c) GDPR) where we inform you of important updates to our Service.

d) For the purposes of performing analysis in order to develop the Services and analyse markets and customers.

Examples of processing activities	Performing statistical analysis to develop the Services functionality, improve security, and to analyse markets, customers, and the use of the Services.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • App, online and device data • Account data • Communication data • Feedback data • Health data (when You or a third party such as a bystander provide Voi with information regarding a safety incident) • Identity data • Location data • Payment data • Photo data • Ride data
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to develop Our Services and to analyse markets and customers (Article 6(1)(f) GDPR).

e) For the purposes of conducting and evaluating marketing activities.

Examples of processing activities	<p>Conducting marketing campaigns, performing user segmentation, storing marketing preferences, analysing marketing campaigns.</p> <p>We may send You marketing regarding Voi's Services as well as products and services offered by third parties. The marketing may be sent by e-mail, push notifications or in-app.</p>
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • App, online and device data • Account data

	<ul style="list-style-type: none"> • Location data • Marketing data • Payment data • Ride data
Lawful basis	<p>Our lawful basis for the processing of your personal data for conducting marketing campaigns is Our legitimate interests in marketing Our business (Article 6(1)(f) GDPR), or consent (Article 6(1)(a) GDPR) where we send marketing about third party products and services.</p> <p>Our lawful basis for processing personal data for evaluating marketing campaigns is Our legitimate interests (Article 6(1)(f) GDPR) to analyse the result of Our marketing campaigns.</p>

f) For the purposes of developing, improving and enforcing the safety of Our services.

Examples of processing activities	Using technology and machine learning software to detect the use of Our Services in breach of the Agreement, accident detection, pavement riding detection, tandem riding detection, unsafe riding detection, parking compliance detection, conducting our Our RideSafe Academy, analysis of road quality and other data analysis, warning, suspending, blocking or fining users in breach of the Agreement.
Categories of personal data	<p>We may process the following categories of personal data as described in Section 2 for these purposes:</p> <ul style="list-style-type: none"> • Account data • Communication data • Feedback data • Location data • Photo data (including from unlocked vehicles equipped with a camera device) • Ride data
Lawful basis	<p>Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to develop, improve and enforce the safety of Our services (Article 6(1)(f) GDPR).</p> <p>Automated decision-making is used to fine users for repeated suspected breaches of the Agreement based on ride data. Users may be unable to use some of Voi's services whilst a fine is outstanding. Multiple fines may result in the suspension or blocking of an account. Fines and warnings are communicated to users. Users have the right to obtain human intervention to express Your point of view and to contest the decision by contacting Voi's Support team.</p>

g) For the purposes of applying individual discounts on some of Our Services and developing and improving Our related technology.

Examples of processing activities	Applying individual discounts to some of Our services, performing data analysis, developing and improving our discount technology and software.
Categories of personal data	<p>We may process the following categories of personal data as described in Section 2 for these purposes:</p> <ul style="list-style-type: none"> • App, online and device data • Account data • Feedback data • Identity data (when You apply for any Voi Equitable Access Programme) • Location data • Communication data • Payment data • Ride data
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our

	legitimate interests to apply individual discounts and to develop and improve Our related technology (Article 6(1)(f) GDPR).
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h) For the purposes of providing and developing web services

Examples of processing activities	Storing cookie preferences, redirecting individuals to web pages, displaying Voi's web pages.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • App, online and device data
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to provide and develop Our web services (Article 6(1)(f) GDPR).

i) For the purposes of fraud detection, fraud investigation and fraud prevention and developing and improving Our related technology.

Examples of processing activities	Investigating suspicious activity, suspending users, blocking users.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • App, online and device data • Account data • Location data • Payment data
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to detect, investigate and prevent fraud and to develop and improve Our related technology and software (Article 6(1)(f) GDPR). Automated decision-making is used to suspend or block users for repeated suspected breaches of the Agreement or otherwise suspected fraudulent activity. Users may be unable to use some of Voi's services whilst their account is suspended or blocked. Voi may communicate the suspension or blocking of accounts to users. Users have the right to obtain human intervention to express your point of view and to contest the decision by contacting Voi's Support team.

3.2. Processing Activities Related to Guest Users and Passengers

a) For the purposes of providing rides and to fulfil Our contractual obligations towards the Account Holder.

Examples of processing activities	Starting and ending a ride, billing the Account Holder.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • Photo data • Ride data
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to provide rides and to fulfil Our contractual obligations towards the Account Holder (Article 6(1)(f) GDPR).

b) For the purposes of corresponding with the Account Holder or You in relation to the Services and providing and developing Our support services.

Examples of processing activities	Providing customer support correspondence, including about complaints, accident reports, Your compliance with Our User Agreement.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • Ride data • Photo data
Lawful basis	Our lawful basis for the processing of your personal data for this purpose is Our legitimate interests to correspond with You or the Account Holder in relation to the Services and provide and develop Our support services (Article 6(1)(f) GDPR), or where processing is necessary for the establishment, exercise or defence of legal claims (Article 9(2)(f) GDPR).

c) For the purposes of performing analysis in order to develop the Services and analyse markets and customers.

Examples of processing activities	Performing statistical analysis to develop the Services functionality, improve security, and to analyse markets, customers, and the use of the Services.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • Location data • Photo data • Ride data
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to develop Our Services and to analyse markets and customers (Article 6(1)(f) GDPR).

d) For the purposes of developing, improving and enforcing the safety of Our services.

Examples of processing activities	Using Our technology and machine learning software to detect the use of Our Services in breach of the Agreement, accident detection, pavement riding detection, tandem riding detection, unsafe riding detection, parking compliance detection, analysis of road quality and other data analysis, warning, suspending or blocking Account Holders in breach of the Agreement.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • Location data • Photo data (including from unlocked vehicles equipped with a camera device) • Ride data
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to develop, improve and enforce the safety of Our services (Article 6(1)(f) GDPR).

e) For the purposes of applying individual discounts on some of Our Services and developing and improving Our related technology.

Examples of processing activities	Applying individual discounts to some of Our services, performing data analysis, developing and improving our discount technology and software.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • Ride data
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to apply individual discounts and to develop and improve Our related technology (Article 6(1)(f) GDPR).

3.3. Processing Activities Related to Passers-by

a) For the purposes of developing, improving and enforcing the safety of Our services.

Examples of processing activities	Using Our technology and machine learning software to detect the use of Our Services in breach of the Agreement, accident detection, pavement riding detection, tandem riding detection, unsafe riding detection, parking compliance detection, analysis of road quality and other data analysis, warning, suspending or blocking Account Holders in breach of the Agreement.
Categories of personal data	We may process the following categories of personal data as described in Section 2 for these purposes: <ul style="list-style-type: none"> • Location data • Photo data (including from unlocked vehicles equipped with a camera device)
Lawful basis	Our lawful basis for the processing of your personal data for these purposes is Our legitimate interests to develop, improve and enforce the safety of Our services (Article 6(1)(f) GDPR)

3.4 Processing Activities Related to All Categories of Data Subjects

a) For the purpose of complying with Our legal obligations.

Examples of processing activities	To comply with laws, to comply with regulations and to comply with court orders.
Categories of personal data	We may process all categories of personal data as described in Section 2 for this purpose.
Lawful basis	Our lawful basis for the processing of your personal data for this purpose is a legal obligation (Article 6(1)(c) GDPR).

b) For the purposes of protecting Voi's or third parties' rights.

Examples of processing activities	To defend, exercise or establish legal claims.
Categories of personal data	We may process all categories of personal data as described in Section 2 for these purposes.
Lawful basis	Our lawful basis for the processing of your personal data for this purpose is Our legitimate interests to protect Voi's or any third parties' rights (Article 6(1)(f) GDPR).

4. Transfers of Personal Data

Voi may transfer personal data to the following categories of recipients:

a) Authorities

Purpose	We may transfer personal data to these recipients including including government authorities, cities and public transportation authorities, and regulators for the purposes of city planning, understanding mobility insights, including contacting individuals to request participation in surveys, integration into public transport operators' apps and journey planning apps.
Categories of personal data	We may transfer the following categories of personal data as described in Section 2 to these recipients: <ul style="list-style-type: none"> • Account data • Feedback data • Identity data (from some users who have submitted a driver's license/other identity document) • Location data • Ride data
Lawful basis	Our lawful basis for transferring personal data to these recipients is a legal obligation (Article 6(1)(c) GDPR) where necessary to fulfil conditions of the permits or licenses granted by these authorities to us where there is a basis in law. Our lawful basis for transferring personal data to these recipients is Our legitimate interests to enable government authorities to understand micromobility insights, conduct research and integrate Our services with transportation apps (Article 6(1)(f) GDPR).

b) Integration Partners

Purpose	We transfer personal data to these recipients for the purposes of entering into, fulfilling and administering Our contractual relationship.
Categories of personal data	We may transfer the following categories of personal data as described in Section 2 to these recipients: <ul style="list-style-type: none"> • Account data • Identity data (from some users who have submitted a driver's license/other identity document) • Location data • Payment data • Photo data • Ride data
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interests to enter into, fulfil and administer Our contractual relationship with integration partners (Article 6(1)(f) GDPR).

c) Third-party researchers.

Purpose	We may transfer personal data to these recipients for the purposes of service development and understanding mobility insights.
Categories of personal data	We may transfer the following categories of personal data as described in Section 2 to these recipients: <ul style="list-style-type: none"> • Account data • Feedback data • Identity data (from some users who have submitted a driver's license/other identity document) • Location data

	<ul style="list-style-type: none"> • Payment data • Photo data (including from unlocked vehicles equipped with a camera device) • Ride data
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interests to develop Our Services and to analyse markets and customers (Article 6(1)(f) GDPR).

d) IT service providers.

Purpose	We may transfer personal data to these recipients to enable processing activities with the purposes described in Section 3.
Categories of personal data	We may transfer all categories of personal data as described in Section 2 to these recipients.
Lawful basis	Our lawful basis for transferring personal data to these recipients is dependent on the purpose for processing as described in Section 3.

e) Marketing partners

Purpose	We may transfer data to these recipients for the purposes of conducting and evaluating marketing activities.
Categories of personal data	<p>We may transfer the following categories of personal data as described in Section 2 to these recipients:</p> <ul style="list-style-type: none"> • App, online and device data • Account data • Location data • Marketing data • Payment data • Ride data
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interests to conduct and evaluate marketing activities (Article 6(1)(f) GDPR).

f) Group companies

Purpose	We may transfer data to these recipients for the purposes of internal administration and to provide Our Services to You.
Categories of personal data	We may transfer all categories of personal data as described in Section 2 to these recipients.
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interests to administer our business and thereby provide Our Services (Article 6(1)(f) GDPR).

g) Insurance companies

Purpose	We may transfer data to these recipients for the purposes of handling insurance claims and administering Our insurance policies.
Categories of personal data	<p>We may transfer the following categories of personal data as described in Section 2 to these recipients:</p> <ul style="list-style-type: none"> • Account data • Contact data • Communication data • Feedback data • Location data

	<ul style="list-style-type: none"> • Photo data (including from unlocked vehicles equipped with a camera device) • Ride data
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interests to handle insurance claims and administer Our insurance policies (Article 6(1)(f) GDPR).

h) Courts and Counter Parties in legal matters

Purpose	We may transfer data to these recipients for the purposes of defending, exercising and establishing legal claims.
Categories of personal data	We may transfer all categories of personal data as described in Section 2 to these recipients.
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interests to defend, exercise and establish legal claims (Article 6(1)(f) GDPR).

i) Solicitors and other professional services firms (including our auditors).

Purpose	We may transfer data to these recipients for the purposes of receiving assistance in legal or other professional matters.
Categories of personal data	We may transfer all categories of personal data as described in Section 2 to these recipients.
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interests to assistance in legal or other professional matters (Article 6(1)(f) GDPR).

j) Law enforcement agencies, including the police

Purpose	We may transfer data to these recipients for the purposes of assisting law enforcement agencies in their investigations.
Categories of personal data	We may transfer all categories of personal data as described in Section 2 to these recipients.
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interests to assist law enforcement agencies their investigations (Article 6(1)(f) GDPR) or to comply with legal obligations (Article 6(1)(c)GDPR) where Voi has a legal obligation to transfer the data.

k) Potential buyers and sellers

Purpose	We may transfer data to these recipients for the purposes of sharing information with potential buyers and sellers in a business transaction (e.g. a merger or acquisition) involving Voi.
Categories of personal data	We may transfer all categories of personal data as described in Section 2 to these recipients.
Lawful basis	Our lawful basis for transferring personal data to these recipients is Our legitimate interest is to share information with potential buyers and sellers in a business transaction (Article 6(1)(f) GDPR).

1) Recipients because of legal obligation

Purpose	We may transfer data to these recipients for the purposes of complying with laws, to comply with regulations and to comply with court orders.
Categories of personal data	We may transfer all categories of personal data as described in Section 2 to these recipients.
Lawful basis	Our lawful basis for transferring personal data to these recipients is a legal obligation (Article 6(1)(c) GDPR).

In some cases, Voi may transfer your personal data outside the EU/EEA. This will only be done after adequate protection measures have been taken by Voi to ensure an adequate level of data protection.

Voi may rely on the European Commission’s recognition that a country provides an adequate level of data protection for some transfers. Voi may also include the European Commission’s standard contractual clauses for the transfer of personal data and, where necessary, by implementation of supplementary safeguarding measures. In some cases, Voi may use derogations or binding corporate rules for some transfers when there are no other data transfer mechanisms applicable.

You can obtain further information regarding the protection measures taken when personal data is transferred outside the EU/EEA by contacting Us.

5. Storage Period

Your personal data is stored only as long as is necessary in order to fulfil the purposes for which Your personal data was collected, however, if personal data is processed on account of Your consent or Our legitimate interest, Your withdrawal of the consent or valid objection will put an end to the processing, without affecting any processing that happened until then and without affecting any legal obligation to process personal data. The personal data which is processed to enter into, perform or administer an agreement between You and Voi, is processed for as long as You are a customer of Voi and have a Voi account. If Your account is terminated, We will delete the personal data from Your account, with the exception of personal data which needs to be stored by Us due to legal requirements or to safeguard Our legal interests.

6. Security

The technology used by Voi, together with this Privacy Notice, aims to protect Your personal data from unauthorized access and unauthorized use by using appropriate technical, physical and organisational measures to ensure a level of security appropriate to the risk. For example, amongst other measures, we maintain a security policy and store all of your personal information on our secure servers. We may update these actions as new technology becomes available.

7. Rights and Contact

You have certain rights in relation to Our processing of Your personal data. Your rights are the following:

- a) **Right to access:** You have the right to receive confirmation from Us that we process Your personal data, including a right to access Your personal data and receiving an electronic copy of Your personal data.
- b) **Right to erasure (“right to be forgotten”):** Under certain circumstances, e.g. if you have objected to the processing and We do not have a compelling legitimate interest, You can request that Your personal data is erased. This does not, however, apply if we have a legal obligation to process the personal data or other legitimate purposes for which Your personal data is processed.
- c) **Right to rectification:** You have the right to request that incorrect or inadequate personal data about Your is updated or corrected.
- d) **Right to withdraw consent:** To the extent the processing of Your personal data is based on Your consent, You have the right to withdraw Your consent at any time.
- e) **Right to object:** When Voi is using legitimate interest (Article 6(1)(f) GDPR) as lawful basis for the processing, or if the processing concerns direct marketing, You have the right to object to the processing. In such case, we may be entitled to continue to process Your personal data if we can demonstrate a compelling legitimate interest to continue the processing operation.
- f) **Right to restriction:** Under certain circumstances, You have the right to request that the processing of Your personal data is restricted, so that the personal data only may be stored by Voi and not processed for any other purposes.
- g) **Right to data portability:** If the processing is based on Your consent (Article 6(1)(a) GDPR) or a contract (Article 6(1)(b) GDPR) and the personal data has been obtained directly from You, You are entitled to request data portability, in which case you are entitled to receive Your personal data on a commonly used machine-readable format.
- h) **Right to lodge a complaint:** If You have any complaints regarding Our processing of Your personal data, You have the right to lodge a complaint to the relevant data protection authority in Your country:

Country	Data Protection Authority
Austria	Österreichische Datenschutzbehörde

Belgium	Autorité de protection des données/Gegevensbeschermingsautoriteit
Denmark	Datatilsynet
Finland	Tietosuoja-valtuutettu
France	Commission Nationale de l'Informatique et des Libertés
Germany	Your data protection authority depends on your state.
Italy	Garante per la protezione dei dati personali
Norway	Datatilsynet
Spain	Agencia Española de Protección de Datos
Sweden	Integritetsskyddsmyndigheten
Switzerland	Eidgenössischer Datenschutz- und Öffentlichkeitsbeauftragter/Préposé fédéral à la protection des données et à la transparence/ncaricato federale della protezione dei dati e della trasparenza
United Kingdom	Information Commissioner's Office

If You wish to exercise Your rights mentioned above under (a) – (b), please use Our web portal [here](#).

If You wish to exercise Your rights mentioned above under (c) – (g), please contact Us using the contact details below (Voi will normally answer Your request within one month):

- Email: support@voi.com, or
- Mail: Voi Technology AB, Sveavägen 56E, 111 34 Stockholm, Sweden.

8. Joint controllers

Voi provides its services via local subsidiaries in each jurisdiction it operates in conjunction with Voi Technology AB. The following is a list of those subsidiaries, and Your location will determine which of these entities is Your local relevant entity. You can contact each of the entities through support@voi.com

Country	Local Entity
Austria	Voi Technology GmbH
Belgium	Voi Technology Belgium BV
Denmark	Voi Denmark ApS
Finland	Voi Technology Finland AB
France	Voi Technology SASU
Germany	Voi Technology Germany GmbH
Italy	Voi Technology Italia S.r.l
Norway	Voi Technology Norway AS
Spain	Voi Technology S.L.
Sweden	Voi Technology AB
Switzerland	Voi Technology Switzerland AG
United Kingdom	Voi Technology UK Limited

Voi Technology AB and the relevant local entity determine together why and how Your personal data is processed which means that both Voi Technology AB and the relevant local entity are joint controllers in relation to Your personal data (Article 26 GDPR).

Voi Technology AB has the responsibility and capacity to provide You with central services related to Your use of Our vehicle, including but not limited to:

- User support services;
- Marketing;
- Payments and discounts;
- Application software management; and
- Server management.

The relevant local entity manages the local operational services of Our vehicles in your country and it enters into the user agreement and terms and conditions with You (see above).

For the purpose of providing You with the above services and for Us to develop Our services, Your personal data will be transferred between Voi Technology AB and the relevant local entity. Our lawful basis for the transfers of Your personal data internally between the companies is Our legitimate interest to manage, develop and facilitate the performance of our services (Article 6(1)(f) GDPR).

You have the right to exercise Your rights under section 7 above against both Voi Technology AB and the relevant local entity (you can find our email contact details under the same section).

Because both companies have an obligation to process Your personal data in accordance with the Privacy Notice, You will not receive a separate privacy notice from the relevant local entity.

9. Changes to the Privacy Notice

Voi may change this Privacy Notice by publishing a new version of this Privacy Notice on the Website and in the Voi App. In the event that any material change is made to Our processing activities, We will notify You by sending You an e-mail with information about the change.